CAT & TUANGHIE	PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a				Docket Number (Optional) 021479-000300US	
1			In re Application of Sudeep Rikhy et al.			
			Application Number 10/691,118 Filed October 21, 2003		Filed October 21, 2003	
,			For "PULL" ARCHITECTURE CONTACT CENTER			
			Art Unit 2121 Examiner Unassigned			
	This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.					
	The requested extension and appropriate non-small-entity fee are as follows (check time period desir					
	One month (37 CFR		1.17(a)(1))		\$	
	☐ Two months (37 CF)		R 1.17(a)(2))		\$	
	☐ Three months (37 C☐ Four months (37 C☐ ☐ Five months (37 CF		FR 1.17(a)(3))	•	\$	
			R 1.17(a)(4))		\$	
			R 1.17(a)(5))		\$2010	
	Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee amount shown above is redubly one-half, and the resulting fee is: \$ 1005.					
	☐ A check in the amount of the fee is enclosed.				•	
	 □ Payment by credit card. Form PTO-2038 is attached. □ The Director has already been authorized to charge fees in this application to a Deposit Account. □ The Director is hereby authorized to charge any fees which may be required, or credit any overpayment Deposit Account Number 20-1430. 					
	See a	attached Fee Transm	ittal Form (in duplicate).			
	I am the 🗌	applicant/invento	г.			
	Statement under		f the entire interest. See 37 CFR r 37 CFR 3.73(b) is enclosed. (Fo		O/SB/96).	
			record Registration Number 51,	995		
			der 37 CFR 1.34(a).			
		Registration number if ac	ting under 37 CFR 1.34(a)		•	
WARNING: Information on this form may become public. Credit card information should not be on this form. Provide credit card information and authorization on PTO-2038.					information should not be included O-2038.	
		August 20, 2004		aux	Wao	
08/25/2004 BSR	YASI1 00000019 2	Date 01430 10691118			Signature	
05 FC:2255	1005.00 DA			l	Daniel Mao, Reg. No. 51,995	
An interna					Typed or printed name	
	NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.					
1	Total of forms are submitted.					